Water Management Certification Performance Program FAQs

Is there a charge for registering my Performance site?

Yes, once your site is registered and you have received a water budget, you will be mailed an invoice for an annual manager registration (CLCA members $100/ non-members $200), annual site registration (CLCA members $40 per site/ $80 non-members per site) and a one-time manager set up fee (CLCA members $25/ non-members $50).

What if I fail to pay the annual fees?

Your account will become inactive and your CLCA Water Manager certification will become immediately invalid.

What if I am a city or water municipality employee and I want to participate in the Performance Program?

Contact David Silva at davidsilva@clca.org or by phone at 916-830-2780

What if I need technical support with registering, entering meter readings or editing information on my site?

Contact David Silva at davidsilva@clca.org or by phone at 916-830-2780

Is photo submission on the Performance website mandatory?

No, but it is recommended. Having a photo submitted with your site is helpful in determining whether a site beginning meter reading is accurate

How long after I register my site will I receive a water budget?

You will receive email notification that your budget is ready typically 7-10 days after registering.

How often do I need to enter my Performance site meter readings?

Meter readings must be made on a monthly basis and must be kept up to date as part of achieving certification and maintaining current certification.

How do I achieve Full Certification?

A certified water manager must have: Passed the written test, Stayed under 100% of my budget and under 100% ETo for 12 months

My usage results don't make sense. How can I be at 12,500% of budget?

There is a problem in the way that your numbers have been entered. Or meters that read in cubic feet, the unit of measurement is in HCF (100 cubic feet). Your reading may require the placement of a decimal point.

Once I have achieved full certification, do I still have participate in the Performance Program?

Yes, the CLCA Water Certification Program is a performance program. In lieu of continuing education units, water managers must maintain managing water on a site to a given budget

What if I lose access to the site I have originally enrolled?

If a participant no longer has control over a project due to a change of employer or the loss of a client, he or she has 90 days to enroll another project in the program. At the next quarterly review, the participant will be judged on whether he or she met the water budget for the past 12 months using data from a combination of the two projects. Any data gap between management of the first and second project will be handled on a case-by-case basis.